Confidex contactless Smart Tickets supplied to over 60 major cities worldwide

About Confidex

Confidex is the world’s leading supplier of high-performing contactless smart ticketing solutions. Together with our partners we build industry-leading smart ticketing applications for public transport, events or entertainment.

Confidex smart tickets are certified by system integrators and industry organizations globally and we maintain close relationships with leading system integrators such as Cubic, Thales, ACS Xerox, VIX, Scheidt & Bachmann, Parkeon, Indra and KentRand to continuously improve our products. We have paid special attention to the compliance of our contactless media products with existing ticketing infrastructures at each stage, from designing to manufacturing and delivery. To fully control our production from raw materials to finished products, we use no subcontractors: all process steps including inlay manufacturing, converting and personalization are done in-house at our manufacturing site.

Please contact us for more information!

Pierre Chadebech
Senior Director of Smart Ticketing
pierre.chadebech@confidex.com
Phone: +33 (0)9 63 58 32 40

Michelle Mancini
Sales & Business Development
South Europe & Latin America
michelle.mancini@confidex.com
Phone: +33 6 78 55 02 18

Eric Heineman
Director of Sales, USA & Canada
eric.heineman@confidex.com
Phone: +1 301 641 7408

Yrjö Lampinen
Sales & Business development
France, Belgium, Belgium, Scandinavia, Baltic countries
yrjo.lampinen@confidex.com
Phone: +358 440 238 575

Confidex Ltd - offices in Finland, France, Switzerland, US, Brazil and China.
Public Transportation is on the rise globally — driven by the need to ease the traffic in congested city centers and at the same time to deliver solutions that match the heightened environmental awareness of the general public.

When using Confidex contactless smart tickets, passengers benefit from improved convenience, new payment options, multi-services, fast transactions and less queuing at gates. At the same time, our public transport ticketing solution provides public transportation operators with:

- Increased security against fraud, reducing lost revenue
- Reliability and end user customer satisfaction leading to reduced number of claims and related costs
- Increased revenue through new service offerings and multi-service applications
- Lower maintenance costs compared to systems using non contactless media (e.g. magnetic tickets)
- Ease of personalization
- Environmentally friendly solutions
- Operational efficiency and lower costs.

Confidex smart ticketing solutions provide public transportation operators with more than just the actual tickets. We offer a turnkey industry solution that is fully compatible with ticketing infrastructures and includes a ready-to-use, personalized fare media with flexible delivery services.

Confidex tickets are available in various formats and are fully compliant with over 20 certifications from system integrators and nationwide standards organizations.

Each week over 8 million commuters use Confidex smart tickets in cities and transportation networks worldwide

Customised smart ticketing solutions for your needs

While the worldwide demand for smart cards and contactless ticketing solutions continues to grow, we are pleased to offer the widest range of capabilities to meet the requirements of today’s Smart Ticketing applications, addressing the markets of Public Transportation and Access Control (e.g. for events, tourist sites, building or site access).

Glasgow — Subway modernisation

“Confidex was selected on the basis of price, quality and delivery capability as well as the ability to achieve ISO certification, which is essential to provide the interoperability function necessary for passengers to enjoy seamless travel. That starts in our Subway system and in due course will be available on bus, rail and ferry services”

- Eric Stewart,
  Assistant Chief Executive of SPT, UK.

Rotterdam — Public transportation system

“The choice of Confidex was based on their offer which was commercially interesting and convincing as regards the quality aspects of tickets. Confidex also proved to be a flexible company by realizing a very quick delivery of special tickets for a marketing campaign of RET”

- Joop Wiemer,
  Technical Specialist at Rotterdamse Elektrische Tram, The Netherlands.